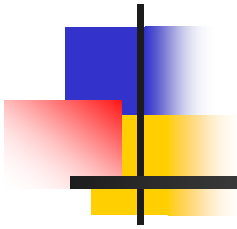




EMERGENCY RESPONSE & COMMUNITY OUTREACH IN CANADA



RAC/FCM

Panel on Proximity Issues

Vancouver, BC

October 2007





Presentation Overview

- Safety & Dangerous Goods Transportation
- Collaboration with Key Stakeholders
- Railway Awareness & Community Outreach
- Strengthening the Emergency Response Network
- Benefits Going Forward

Safety & DG Transportation

- Regulated by Transport Canada & contractual commitments with shippers
- DG specialists within RAC (short lines) plus CN & CP
- Close monitoring of all incidents by TSB & TC
- Railway programs for safe handling & Non-Accident Release (NAR) reduction



Collaboration with Key Stakeholders

CANADIAN CHEMICAL PRODUCERS' ASSOCIATION

- Founded in 1962
- Membership of 75± chemical manufacturers and Responsible Care® Partners (**including CN & CP**)
- Accounts for over 90% of Canadian industrial chemical and base resin production
- Developed TransCAER® & Responsible Care® initiatives



Collaboration with Key Stakeholders

TransCAER®

- Developed by CCPA
- A community outreach program that involves the public, municipal officials and first responders
- Railways initiate and deliver these community outreach programs throughout Canada
- Chemical shippers often involved
- RAC/CP-CN Teams lead program delivery (about 150 events per year)



Collaboration with Key Stakeholders

RESPONSIBLE CARE®

- Started in Canada by CCPA but now endorsed in 45 countries
- Based on an ethical approach to safe & environmentally sound management of chemicals
- Both CN & CP are certified Responsible Care® partners
- Tri-annual 3rd party verification
- Industry also works with other chemical associations (CFI, PGAC)





Railway Awareness & Community Outreach

- Extension of TransCAER® initiative
- Supplemented by railway specific initiatives (e.g., CP's "community connect" & CN's "community networking" program)
- Designed to improve channels of communication between railways & communities where they operate
- Facilitates "post-incident" resolution of outstanding issues

Strengthening the Emergency Response Network

- Emergency response training for local EMS responders (i.e., CN's project REACT)
- Safety training on rail car loading, TDG compliance & tank car components
- Information on unified command structure for major incidents
- Periodic mock disaster simulations with all key stakeholders





Benefits Going Forward

COMMUNITIES

- Greater awareness and understanding of rail operations
- Improved training & capabilities of EMS responders
- Enhanced relationship / trust between industry, shipper & community officials
- Overall improved communications when an incident does occur



Benefits Going Forward

RAILWAYS

- Enhanced safety of TDG transportation
- Greater capacity to deal with incidents
- Fulfill commitments under Responsible Care® agreements
- Better understanding of community needs



Emergency Response & Community Outreach in Canada

Thank you!

