



Case Study: City of Port Moody, BC Canadian Pacific Railway

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Canadian Pacific Railway



Case Study: Port Moody, BC

- Port Moody is CPR's original western terminus
- CPR provides rail service to local industries
- Key customers:
 - Pacific Coast Terminals
 - Imperial Oil
 - Reichhold Chemicals
- City of Port Moody is a booming community in B.C.
- It is an increasingly popular place to live because of its beautiful surroundings
- As residential development crept closer to industrial infrastructure, residents became concerned about the proximity of CPR operations



Case Study: Port Moody, BC

- CPR also operates through Port Moody providing rail service to other Vancouver-area ports and customers
- CPR has a strong economic presence in Port Moody
- CPR pays property taxes to the City annually and supports local initiatives i.e.
 - Annual Golden Spike Days hand car races
- However, very little communication between CPR and municipal officials regarding railway operation concerns until 2001....





Case Study: Port Moody, BC

- CPR decided to reach out to the community
- Set up facility tours and visits to some of its clients in an effort to demystify rail operations
- CPR and Port Moody agreed to set up a Community Advisory Panel in 2002, co-chaired by the Mayor and a CPR official
- Community and industry representatives were invited to join
- Terms of reference were jointly developed
- A resolution creating the Panel was passed by Council



CAP Terms of Reference

- **Panel Purpose:**

- Provide a forum for the exchange of information between the CPR and City of Port Moody
- Provide recommendations to CPR and City
- Assist in the resolution of issues between CPR and Port Moody



CAP Terms of Reference, Cont'd

■ **Duties:**

- The panel discusses issues and activities regarding CPR operations within the City of Port Moody
- Any other matters referred to the panel by city council or CPR
- The panel may hear and consider representations by any individual, organization or delegation of citizens on matters referred to it from council or by CPR



CAP Terms of Reference, Cont'd

■ **Operations of the Panel:**

- Meeting Schedule – The panel meets quarterly, or at the call of the Chairs as issues arise
- Rules of Procedure – Meetings are conducted in accordance with the rules of procedure governing other council committees
- Meetings are normally held at city hall



CAP Members: Port Moody, BC

- Joe Trasolini, Mayor, City of Port Moody – Co-Chair
- Rick Poznikoff, Community Relations, CPR – Co-Chair
- Richard Turton, Resident, Moody Central
- Ron Simpson, Resident, Pleasantside
- Vacant, Resident, College Park
- Bob Elliot, Councillor, City of Port Moody
- Cynthia Van-Ginkle – Councillor, City of Port Moody
- Jim Gibney, Industrial Rep – Pacific Coast Terminals
- Marg Karset, Industrial Rep – Imperial Oil
- Jim McIntyre, Development Officer, City of Port Moody
- Bob Zeglinski, Manager Yard Operations, CPR



CAP: Issues & Concerns

- Official cause of derailment
- Site remediation
- Rail-related noise i.e. movement of empty rail cars at PCT
- Train whistling and public crossings
- Proximity i.e. encroachment and future development
- Hours of railway operations
- Trespassing
- Safe railway operations (Railway Safety Act)
- Railway right-of-way vegetation management incl. tree cutting and removal

CAP: Team Building & Education

- Train ride
- Hi-Rail inspection trip, switching observation at PCT
- Community information sessions
- Proactive joint news media releases
- Community Connect Line Reports on local issues





Successes:

- CPR and Port Moody jointly asked federal government to modify train whistle rules to reduce noise
- Reduced noise issues at PCT. CPR now reacts immediately to complaints, monitors and educates running trade employees regarding noise issues when servicing PCT
- CPR proactively works with advisory panel prior to implementing changes to operations, engineering requirements and vegetation control
- Assists community with local activities and charitable foundations, such as the local food bank and breakfast for learning initiatives



Port Moody Case Study: Conclusions

- Restored and built a stronger relationship between CPR and the community
- Increased trust and accountability within the community through effective communication and action
- Issues are discussed, options developed and resolution implemented locally with the assistance of the CAP
- Assists community in local initiatives, provides key contacts for information